

## Customer Feedback Survey



## Webinar Topic Survey







# **Empowering Youth: Leveraging Florida Ready to Work for Summer Employment Success**

**February 12, 2025**

[floridareadytowork.com](http://floridareadytowork.com)



# Agenda

- Introductions - Meet the Florida Ready to Work Team
- Overview of Florida Ready to Work
- Benefits for Participants & Employers
- Summer Youth Programs in CareerSource Chipola and CareerSource Hillsborough Pinellas
- Questions / Answers with Panelists & Customer Success Team





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# Overview

- State-sponsored **career readiness training** and **credentialing solution**
- Research-based **soft skills, digital skills, and academic employability skills** that underpin all career pathways
- Delivered in partnership with high schools, adult education programs, technical schools, state colleges, apprenticeship programs, **workforce boards**, juvenile justice, corrections, employers, and other workforce education partners
- State funded – **FREE** for all implementation partners and students
- Administered by the Florida Department of Commerce
- Managed by WIN Learning, national career readiness solution company



# Earning the Credentials

- **Online Training**

- Each module takes up to 2 hours to complete, includes pre-test & post test
- Online Training is **Optional**
- Supplement to in-person employability skills training you are doing

- **Proctored Assessment**

- 1-hour online assessment
- Test scores populate in real time
- Maybe retaken as many times as the candidate needs
- Virtual options are available



# THREE Stackable Credentials – Flexible Program





# CareerSource Florida Network – Implementation Ideas

- Make Soft Skills & Digital Skills Credentials a prerequisite for Work Based Learning / Applying for Apprenticeships
- Incorporate solution into Adult Education Programs – IET, ESOL, GED
- Use Academic Employability Skills as a part of preparation for apprenticeships
- Career-contextualized instructional relevance for jobseekers requiring foundational math or reading refresher
- Require youth participants to earn Soft Skills & Digital Skills Credentials as a part of Summer Youth Program
- Tell YOUR Business Community



# Benefits for Participants

- Earn state-sponsored, nationally endorsed credentials
- Prepared to communicate effectively
  - Face-to-Face & Digitally
- Professionalism and Critical Thinking Skills
- Understanding how to use the internet appropriately in a workplace setting
- Being secure with workplace devices



# Benefits for Employers

- Better prepared youth employees
  - Improve communication and listening skills
  - More dependable and motivated to work
  - Time Management/Punctuality- prioritize responsibilities
  - Demonstrate strong leadership skills
  - Basic computer operational knowledge
- Reduced training time on-site
  - Interns are more confident in their abilities to perform the job
  - Willingness to ask questions in order to understand the task
- Less negative interactions / coaching moments
  - Positive attitude = great performance



# Meet Our Panel



**Debby Wood**, CareerSource Chipola

**Leondra Foster**, CareerSource Hillsborough Pinellas



# Questions



# CareerSource Florida Network – Reminders

- Customer Service Team – 888-717-9461, Option 3
- CareerSource Florida Monthly Introduction / Training Webinar
  - Last Wednesday of the month; February 26, 2025 at 11 a.m.
- Next CareerSource Florida Network Webinar –
  - **From Assistance to Achievement: Using Florida Ready to Work with your SNAP / WT participants**  
**Wednesday, March 19, 2025 – 11 a.m.**
  - Visit [www.FloridaReadytoWork.com/Events](http://www.FloridaReadytoWork.com/Events)



# CareerSource Florida Network – Housekeeping

- Hope Florida Participants

[www.FloridaReadytoWork.com/resources](http://www.FloridaReadytoWork.com/resources) Scroll to 'Guides.'

- Indicating WIOA Eligible participants / State ID number – Optional, but not required

The screenshot shows a web form titled "Add New User". At the top, there is a checkbox labeled "User must change password at next logon". Below this is a section titled "Custom Field Information". It contains several input fields: "Hope Florida Participant:" with a dropdown menu showing "Select..."; "Employ Florida State ID Number:" with a text input field; "CareerSource WIOA Eligible:" with a dropdown menu showing "Select..."; "DOB:" with a date input field showing "MM/DD/YYYY" and a red error icon; a checkbox labeled "No Response"; "Race Ethnicity:" with a dropdown menu showing "Select..."; "Gender:" with a dropdown menu showing "Select..."; and "Grade:" with a dropdown menu showing "Select...". At the bottom right of the form are "Cancel" and "Save" buttons.





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